



GO Zebra Quick Guide for Customers

Gain better operational efficiency through upgraded technology. The GO Zebra Trade-in Program makes the smart move more affordable—and eco-friendly.

STEP 1 Submit a claim

After purchasing qualifying products, submit a rebate claim at www.zebra.com/gozebra.

- Submit a copy of the invoices from the **Zebra™ PartnerConnect** reseller for the qualifying products. The invoice must show the name of the reseller, your company's name, purchase date, invoice number, serial numbers and total claimed purchase quantity of qualifying products.
- You can submit the invoice when registering online, via fax at +1 847 890 6408, via e-mail at zebra@zebratradeinprogram.com, or via mail: Divine Design & Marketing, 3601 W. Algonquin Road, Suite 660, Rolling Meadows, IL, 60008.

STEP 2 Receive your TMA

After the claim and invoices are approved, you will receive a Trade-In Merchandise Authorization (TMA) via e-mail. This TMA will contain a unique number, which you can use to check rebate status at www.zebra.com/gozebra.

If you have questions about status or if you don't receive a TMA within a few weeks, e-mail zebra@zebratradeinprogram.com.

STEP 3 Ship your old products to our recycling partner

Once you receive the TMA, respond to the questions about shipment of the return devices, so label(s) can be generated and sent to you.

- Ship the qualifying trade-in products using the labels. Return shipping is paid by Zebra.
- Do NOT ship your products before receiving the TMA and shipping labels. The products must be appropriately packaged for shipment.
- **Important:** Make sure to include a copy of the TMA showing the TMA number in the shipping box with the qualifying trade-in products.

NOTE: Your rebate claim and the device return must be completed within 90 days of invoice date.

Visit www.zebra.com/gozebra for the complete Official Rules of this program.