

ZQ300 Mobile Receipt Printer Series

Class-leading versatility for label and receipt printing

Mobile printing capabilities in your retail store can directly enhance customer service and associate productivity. With receipt printing, associates can ring up sales anywhere in the store to improve the shopper experience. And with on-the-spot printing of labels, associates can complete markups, markdowns and label audits faster and more accurately. With the Zebra ZQ300 Series printers, your associates can do it all. This compact printer is designed for all-day comfort and easy, one-handed operation. Unique, patented battery and battery management deliver the longest battery cycle times. When it comes to durability, it offers the most rugged specifications in its class. And with support for 802.11ac and Bluetooth®, you get the latest wireless connections in this class for fast printing. Plus, the ZQ300 Series is supported by our powerful Print DNA software applications for better performance, simplified remote manageability and easier integration.



More Versatility for More Value

One Printer—Dual Capabilities: Receipts and Labels

Now, one printer can do double duty: the same printer your store associates use for point of sale transactions can also print labels for shelves, item markdowns and markups.

Connect to Virtually Any Handheld

Pair the ZQ300 Series with any Bluetooth-enabled Zebra mobile handheld computer or tablet, or any Android™, iOS, Windows® CE and Windows Mobile device. With Wi-Fi connectivity, the ZQ300 Series easily doubles as a desktop printer.

Print Inside and Outdoors

If your retail store has outdoor departments, no problem. With IP54 sealing and support for water-resistant media, you can count on legible text and scannable barcodes, even when printing in the rain or snow.

Global Media Support

The ZQ300 Series accommodates international metric and US media widths.

Superior Industrial Design

Sleek on the Outside, Superior Zebra Design on the Inside

The lightweight design ensures user comfort all shift long. The slim profile makes it easy to use in tight spaces. And while its contemporary look fits into the most design-conscious retail store, you get the durability for which Zebra is famous. It's the only printer in its class to offer triple durability specifications: IP54 sealing, and specifications for a 5 ft./1.5 m drop and 500-drop tumble, which simulates the real-world tumbling that follows a drop.

Faster, Easier and Highly Reliable Wireless Connections

The Latest Wireless Connections for Faster Printing

Enjoy superior printing speeds and power efficiency with the latest in Bluetooth connectivity, Bluetooth Classic and Low Energy (BLE). And with support for WLAN 802.11ac and the latest Wi-Fi security protocols, you get blazing fast and secure connections.



Robust and Reliable Connectivity

Zebra's patented Power Smart Print Technology™ offloads processing from the printer CPU, freeing up processing power to better manage wireless communications, giving you more consistent and dependable wireless connections for maximum productivity.

Split-Second, Tap-To-Pair Simplicity

The integrated NFC tag allows users to pair the ZQ300 Series with any Zebra NFC-enabled mobile device with a quick tap. Even new and temporary workers are up and running in seconds, without having to call for support.

Maximize Power and Minimize Management

Full-Shift Power and Extraordinary Battery Management

The PowerPrecision+ 2280 mAh battery, a unique sleep mode, plus patented Power Smart Print Technology™ combine to minimize power requirements, offering one of the longest cycle times in this class. A wealth of battery metrics makes it easier than ever to identify and replace aging batteries before they impact productivity, so your printers are always in operation.

Power-Saving Sleep Mode with Instant Wake

This intelligent printer automatically enters sleep mode when it is idle, and automatically wakes up upon receipt of a printing job.

Reduce Battery Power Consumption Up to 30 Percent

While competitive devices provide a constant level of power, the ZQ300 Series print speed is adjusted dynamically in real time with patented Power Smart Print Technology™—using many factors, including motor torque, battery and print head temperature, print density and more. As a result, power consumption is reduced by an average of 20 to 30 percent per battery cycle.

The Most Charging Options for Maximum Flexibility and Scalability

Multi-slot printer and battery chargers—which can also accommodate select Zebra mobile computers—make it easy to cost-effectively create a rack-based backroom charging station that for all your devices. Single-slot printer and battery chargers are ideal on any desk. And with the AC-to-USB power adapter, users can simply plug the printer into any outlet to charge.

Superior Printer Management

Industry-First Application for Easy, Remote Management

Zebra's one-of-a-kind Bluetooth Remote Management application gives you real-time visibility and remote management of all ZQ300 Series printers that are connected to any Android device via Bluetooth. This application collects and sends a wealth of information about the ZQ300 Series to your Mobile Device Management (MDM) solution—either Zebra's Printer Profile Manager Enterprise printer management software or SOTI MobiControl. Now, the same tool you use to remotely manage your other mobile devices also allows you to easily update, monitor and troubleshoot your mobile printers, all in real-time from a remote central location. And since this solution utilizes a secondary Bluetooth communication channel, it won't interfere with ZQ300 Series printing.

Zebra Print DNA—Your Printers' Built-In Advantage

Print DNA's suite of software capabilities help you stay a step ahead with remote management tools, heightened security, and ongoing updates that enable your printers to work at their highest potential.

Optional Printer Management Services for Maximum Flexibility

Our cloud- and subscription-based Asset Visibility Service (AVS) provides insight into the basic health information and proactive steps required to keep your ZQ300 Series printers up and running—all for just pennies a day. Operational Visibility Service (OVS) connects to an MDM and allows you to monitor just about any aspect of your Zebra printer, as well service and repair status. See the current status and disposition of all of your printers, printers at a specific site, specific models or a specific printer—and much more.

Consistently Exceptional Zebra Certified Supplies

We design, produce and rigorously pretest our own line of thermal printing supplies to ensure consistent, optimized performance in your Zebra printer.

Maximize Printer Availability with Zebra OneCare™ Services

Get unmatched support—direct from the manufacturer—with live agent telephone technical support, comprehensive coverage, including accidental damage and defined repair and turnaround times. Plus, optional services like Device Commissioning, Onsite Repair, Battery Refresh and Replacement Service and Express Shipping let you tailor your service plan to your individual business needs.

ZQ300 Accessories

The ZQ300 Series offers all the accessories you need, from power and charging to carrying and protection options, cables and more. Please refer to the Mobile Printer Accessory Guide, found on Zebra.com, for all the accessories available for the ZQ300 Series.

Chargers and Cradles

Multi-Slot and Single-Slot



5-Slot Docking Charger

Dock and charge up to five ZQ300 Series printers simultaneously. This accessory ships complete with power supply and power cord. Select the part number with the appropriate line cord option for your region.

Regions: US, EU, UK



3-Slot Docking Charger

Dock and charge up to three PowerPrecision+ Li-Ion ZQ300 Series printer batteries at a time. The 3-slot battery charger ships with power supply and line cord. Select the part number with the appropriate line cord option for your region.

Regions: US, EU, UK



1-Slot Docking Cradle

Dock and charge a single ZQ300 Series printer. This accessory ships with a USB cable and an AC to USB adapter. Select the part number with the appropriate plug for the AC to USB adapter.

Regions: US, EU, UK, Australia, Brazil, Korea



1-Slot Battery Charger

Docks and charges a single PowerPrecision+ Li-Ion ZQ300 Series battery. Integrated power supply. Ships with line cord. Select the part number with the appropriate line cord for your region.

Regions: US, EU, UK, Korea, Brazil, Australia

AC Adapter



AC to USB Adapter

Use this AC to USB Adapter to charge your ZQ300 Series printer. Select the appropriate part number with the appropriate plug for your region. Regions: US, UK, EU, Australia, Brazil, Korea, India

Batteries



PowerPrecision+ 2280 mAH Li-Ion Rechargeable Battery

Spare printer battery (one battery ships with the printer). Battery Capacity: 2280 mA.

Continued on following page

ZQ300 Accessories (continued)

Carrying and Protection Options



Soft Case

This soft case allows for easy attaching/detaching for wearability. Includes shoulder strap.



Shoulder Strap

Easily carry the ZQ300 Series over the shoulder with this comfortable rugged shoulder strap.



Belt Clip

Replacement belt clip (one belt clip ships with the printer); package of 5.

Cables and Other Accessories



Spare USB Cables

Spare USB Type A to Type C cable. Use with the AC-USB Adapter or the Cigarette Lighter Adapter to charge your printer. Printer includes one cable. (Available with 1 or 5 spare units).



Platen Roller

Replace your ZQ300 Series platen roller.



Media Spacer

Spacers for ZQ300 Series media compartment to accept 3 in./76.2 mm or 2 in./50.8 mm wide paper.

Specifications

Physical Characteristics	
Dimensions	ZQ310: 130 mm L x 93.5 mm W x 49.5 mm H 5.12 in. L x 3.68 in. W x 1.95 in. H ZQ320: 130 mm L x 93.5 mm W x 49.5 mm H 5.12 in. L x 3.68 in. W x 1.95 in. H
Volume	ZQ310: 600 cc/36.6 cubic in. ZQ320: 757 cc/46 cubic in.
Weight with battery	ZQ310: 0.37 kg/0.81 lbs ZQ320: 0.43 kg/0.95 lbs

Printer Specifications	
Operating System	Link-OS® printer operating system
Print Method	Direct Thermal
Resolution	203 dpi/8 dots mm
Memory	128MB RAM, 256MB Flash (48 MB User Available)
Battery	Li-Ion 2280 mAh, 7.2V, PowerPrecision+
Maximum Print Width	ZQ310 printer: 48 mm/1.89 in. ZQ320 printer: 72 mm/2.83 in.
Maximum Print Speed	Up to 4 ips (100 mm/s)
Media Sensors	Gap, BlackBar, Media Out, Media Door Open
Programming Languages	CPCL, ZPL. The ZPL programming language ensures full compatibility with many other Zebra printers
Cutter	Tear bar
Print Direction	Horizontal and vertical

Media Characteristics	
Media Width	ZQ310 printer: 58 mm ±0.75 mm/2.28 in. ±0.02 in.; spacers available to support 50.8 mm ±0.75 mm/2 in. ±0.02 in. ZQ320 printer: 80 mm ±0.75 mm/3.15 in. ±0.02 in.; spacers available to support 76 mm ±0.75 mm/3 in. ±0.02 in.
Maximum Roll Outside Diameter	40 mm/1.57 in.
Media Holder	Drop-in fixed media width (clamshell)
Media Thickness	0.06 mm/0.0023 in. to 0.16 mm/0.0063 in.
Media Types	Direct thermal: receipt paper, linerless labels
Minimum Receipt Length	12.5 mm/0.49 in.
Maximum Receipt Length	Unconstrained in line mode
Label Counter	Odometer

Operating Characteristics	
Operating Temp.	-15° to +50°C/5° to +122° F
Storage Temp.	-20° to 60°C/-4° to +140° F
Charging Temp.	0° to 40°C/0° to +140° F
Operating Humidity	10% to 90% non-condensing
IP Rating	IP54
Drop Specification	1.5 m/5 ft. tested over operating temp. range
Tumble Specification	500 free falls from 1 m/3.3 ft.

Vibration	MIL STD 810
Agency Approvals	FCC Part 15 and EN 55022 Class B limits; FCC, IC, and European Standards for Bluetooth and 802.11a/b/g/n; T V and IEC 60950 standard for Safety; NOM, C-Tick, VCCI, S-Mark, PSE, CCC, MIL Bluetooth SIG-registered and Wi-Fi certified
Validation Testing	The ZQ300 series printers have been tested with industry-leading applications to verify interoperability and improve overall optimization with validated terminals. Zebra Independent Software Vendor (ISV) Partners create industry leading software solutions to solve business problems. Zebra works closely with these ISVs to integrate printing and other capabilities of Zebra products. Zebra-validated applications can be found at www.zebra.com/validation

Communication And Interfaces Capabilities	
WLAN	802.11ac
WLAN Security	TKIP, AES encryption, WPA, WPA2, 801.1X (WPA or WPA2) EAP-FAST, EAP-TTLS, EAP-TLS, PEAP, LEAP
WLAN Features Supported	802.11r, 802.11d, 802.11i, Simultaneous WAN & BT 4.2, Fast roaming using Pairwise Master Key (PMK) caching, Opportunistic Key Caching (OKC), or EAP Fast Session resumption
Internet Protocols over WLAN	UDP/TCP, DHCP/BootP, FTP/Mirror, HTTP, SMTP / POP3, Telnet, LPD, SNMP
Bluetooth	Dual Radio (802.11ac + BT BR/EDR LE4.2)
USB 2.0	Client, Type-C™ connector
NFC	Passive NFC tag
Host OS Supported	Windows compatibility: (CE .NET, Pocket PC, Windows Mobile 2002, Windows Mobile 2003 SE, Windows XP, 2000 and NT via Zebra Windows printer driver and/or our Mobile SDK controls and other applications) Android 2.3, 4.0, 4.1, iOS 5, iOS 6, iOS 7, iOS 10
User Interface	LEDs

Barcode Symbolologies	
Barcode Ratios	1.5:1, 2:1, 2.5:1, 3:1, 3.5:1
Linear Barcodes	Codabar (NW-7), Code 39, Code 93, Code 128, EAN-8, EAN-13, 2 and 5 digit add-on, Interleaved 2-of-5, UCC/EAN 128, UPC-A, UPC-E, 2 and 5 digit add-on
2D Barcodes	2D Barcodes: Aztec Code, Data Matrix, GS1/DataBar™ (RSS) family, MaxiCode, MicroPDF417, PDF417, QR Code, TLC 39

Fonts/Graphics	
CPCL/ZPL (Scalable)	Latin 9, Arabic, Cyrillic, Hebrew, SourceCodePro, NotoMono (CJK), Hans (CJK), Thai (Angsana)
CPCL (Bitmap)	Simplified CN: 24x24 Msung, 16x16 SimSun, Trad CN: 24x24 Mkal, 16x16 New Sans MT, Vietnamese: 16x16 Utah, Japanese 16x16 MS Gothic
ZPL	Standard fonts: 25 bitmapped, smooth-scalable (CG Triumvirate™ Bold Condensed), scalable SourceCodePro, scalable NotoMono (CJK), scalable Hans (CJK), Optional fonts: Downloadable bitmapped and scalable fonts, *Contains UFST from Agfa Monotype Corporation

Markets and Applications

Retail

- Receipts (Mobile Point of Sale)
- Gift Registry
- Price Labels: Markdowns/Markups
- Shelf Labels

PRODUCT SPEC SHEET

ZQ300 MOBILE RECEIPT PRINTER SERIES

Printer Supplies	
For industry-leading quality, service and thermal printing expertise, choose Zebra Certified Supplies to ensure consistent, optimized performance for your Zebra printer.	
Accessories	
Protection	Soft Cases
Carrying	Belt Clip (included), Shoulder Strap
Cable	USB charging or communication cable, type C to type A
Chargers and Cradles	Large deployments: 5-slot docking cradle, 3-slot battery charger Small deployments: AC-USB Adapter, 1-slot battery charger, 1-slot docking cradle In-vehicle charging: Cigarette lighter adapter with 2 USB ports (to charger printer and mobile computer) Vehicle adapter to charge printer and mobile computer (TC51/56) through a direct connection to the vehicle 12-24V battery Vehicle holders (for windshield, for dashboard) that connect directly to the vehicle 12-24V battery Vehicle holders (for windshield, for dashboard)

Included In The Box

Printer, battery (Li-Ion 2280 mAh), belt clip, USB cable (Type C to Type A), Quick Start Guide, registration card, Safety Guide, Regulatory Guide

Print DNA Software

Durable printers are essential, but it's the software inside that will keep them in action. That's why we built Zebra Print DNA into our printers. It's a suite of software capabilities that give you the ability to optimize printer performance over their entire lifecycle even as your business needs evolve. For more information, please visit www.zebra.com/printdna.

Product Warranty

The ZQ300 Series printers are warranted against defects in workmanship and materials for a period of 1 (one) year from the date of shipment. For the complete warranty statement, please visit: www.zebra.com/warranty.

Recommended Services

Zebra OneCare Essential and Select Services maximize the availability and productivity of your devices. Key features include 24/7 technical support, comprehensive coverage, advance replacement and software updates. Optional Visibility Services are available. For more information go to www.zebra.com/zebraonecare. (Note: Service availability may vary by region.)



+1 205-383-2244
info@atlasRFIDstore.com
<https://www.atlasRFIDstore.com>
2014 Morris Avenue, Birmingham, Alabama, 35203, United States



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