

Professional Services

atlasRFIDstore understands that the setup and configuration of RFID hardware can be complicated, so we offer several levels of professional services in order to save you and your team time. For more information on any of these services, [contact us here](#).

Service Includes:

Hardware Setup

Initial printer hardware setup and configuration, including infrastructure and network connections.

Printer Calibration

Calibrate the printer to a specified RFID tag(s), and print test RFID tags to confirm success. Includes ribbon, media, and RFID calibration processes.

BarTender Installation

Install BarTender software, including BarTender-specific printer drivers, and activate both application and printer licenses.

Template Design

Walk users through the basics of BarTender's main dashboards, including creating a basic template design. Basic template design includes logo, barcode, text box, and linking to a spreadsheet database.

ARC Template Design

Create an ARC-approved template for the user with their product's specifics. This template can then be printed and sent to the ARC Lab for approval.

RFID Printer Services

Printer Setup

POST-PRNT-SETUP-CONFIG



BarTender Setup

POST-BARTND-SETUP-CONFIG



ARC BarTender Setup

POST-BARTND-SETUP-CONFIG-ARC



RFID Reader Services

Pre-Shipment Firmware & Middleware Installation

PRE-MW-FW-LIC-INSTALL



Pre-Shipment Middleware Configuration

PRE-MW-CONFIG



Post-Shipment Reader Setup & Configuration

POST-READER-SETUP-CONFIG



Service Includes:

Installing Firmware & Middleware

RFID Reader firmware installation and version check, middleware installation, and license activation.

Configuring Reader/Middleware Settings

Configure custom reader/middleware settings specific to customer's needs and application.

Remote Setup & Learning Session

Remote RFID Reader Setup with RFID support team including learning session, software settings explanation, and configuration.